

# Technical Note

**TITLE:** 740CDT "Wave Device for Voice Modem" can't find driver on Modem Driver diskette  
**DATE:** 02/21/97  
**PRODUCT FIELDS:** 740 / Tecra  
Software - Preinstalled

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## INFORMATION:

**SUBJECT:** 740CDT "Wave Device for Voice Modem" can't find driver on Modem Driver diskette

**PROBLEM:** When installing the drivers for the built-in modem on the 740CDT from either a diskette made in Master Disk Creator, or from the fulfillment CD-ROM, the device "Wave Device for Voice Modem" isn't able to find its driver.

**SOLUTION:** One needs to open the file TOSWAVE.INF on the diskette with Notepad (or any other text editor) and edit the following statement:

```
%Wavewrap.DeviceDesc%=MSWRAPPER,  
MODEMWAVE\TOSHIBA_Internal_Modem_(V.34_28.8_Data+Fax+Voice)
```

This should be changed to:

```
%Wavewrap.DeviceDesc%=MSWRAPPER,  
MODEMWAVE\TOSHIBA_Internal_Modem_(V.80_28.8_Data+Fax+Voice)
```

**CAUSE:** Windows95 "names" the modem based on information found in the file TOSMODEM.INF. When the name in TOSWAVE.INF doesn't match the TOSMODEM.INF name, Windows95 can't find the modem. Changing the name in TOSWAVE.INF as above will make the two files match properly.

## Keywords:

740CDT 740 modem driver windows95 win95 comm wave device